

As Vortex Dynamics LLC, impartiality is one of our core values in all services we provide, along with scientific and technical accuracy. Our laboratory recognizes that impartiality is not only a technical requirement but also the foundation of our credibility.

Accordingly:

- All of our activities are carried out independently, without being influenced by any internal or external pressure.
- Commercial, financial, or other external pressures do not affect test results or decision-making processes.
- Personnel will not be asked to skip any step of test methods in order to complete more work; no direction will be given that would lead to lowering quality standards.
- The performance of our personnel is not linked to the acceptability of test results to the customer or the direction/outcome of those results.
- All of our employees sign an impartiality declaration before starting their duties and are obligated to immediately report any conflicts of interest.
- An impartiality risk assessment is conducted at least once a year; risks are identified and preventive/improvement actions are implemented.
- In all our activities, any and all information belonging to our customers (including designs, products, and technical content) is considered confidential and is accessible only to authorized personnel. This information is not shared with third parties under any circumstances.
- The confidentiality obligation continues even after a staff member's employment ends.
- The principle of impartiality is an integral part of our quality management system and is monitored within a continuous improvement approach.

This policy has been communicated to all of our employees and, when necessary, will be updated to ensure continuity and consistency in its implementation.